

1 Our Policies

For all services and shipments performed by the Plattfon Record Store the following policies apply:

2 Shipments: Switzerland/Liechtenstein

The delivery is being shipped by post, GLS or DPD. In the event an item unavailable for us to ship, your money will be returned to you.

3 Postage/Packaging costs: Switzerland/Liechtenstein and the EU

We charge a flat amount 7.50 of Swiss Francs or 5.00 Euro. In the event the order is very heavy, we will inform you by e-mail of any additional postage charges prior to your order being shipped.

4 Postage/Packaging costs: Outside Switzerland/Liechtenstein and the EU

We will send you an e-mail and will give you your total for postage/packaging.

5 Payment Policies

We accept PayPal or bank transfer for payment and will ship your order once the money has been received by us.

6 Exchange Policies

Only in a clear case of damage it is possible to ask for an exchange. Not liking a product does not qualify for an exchange.

7 Data Security

Plattfon assures you that your personal data is being used solely to fulfill your order and its services such as e-mail newsletter. Your personal data is not being given to a third party and is being stored securely within our system.

8 Court of Jurisdiction

Court of Jurisdiction is Basel, Switzerland. The herein stated and current policies apply at the time of each business transaction. Plattfon holds the right to change these policies whenever necessary.